



Bangalore Chamber of Industry and Commerce

No.1A, Bharat Apartments, 44/1, Fairfield Layout, Race Course Road, Bangalore 560001

Tel: 22286080 – 82; Fax: 22251475; e-mail: bcic@bcic.org.in; website: www.bcic.org.in

Report on the Industrial Visits - Sharing Experiences

Bangalore Chamber of Industry and Commerce (BCIC) under the aegis of its Industry and Manufacturing Committee organized a one day Industrial visits to **ITC Limited** and **Bangalore International Airport Limited (BIAL)** on **Friday, 18th November, 2011.**

The main objective of the visit to these facilities is to provide a unique experience to the participants and exchange and share good practices which could be replicated to improve the efficiency, production and competency in their respective organizations.

Experience at ITC Limited

At ITC Limited, the delegates shared the company's experience on Sustainability, Manufacturing Process and Technology of tobacco and cigarette which was followed by shop floor visit. Through automation process, the factory produces 110 million cigarettes and it is one of the largest units in Asia. In all, there were 35 brands ranging to different sizes and flavour.

The visit was indeed a great eye opener to the delegates who gained immense knowledge on some of the great initiatives undertaken by ITC in the areas of Environment, Health and Safety :-

1. The company is a platinum rated green facility, with 100 % of their energy requirement being met through wind energy.
2. 34% of rain water being harvested; so that dependency on ground water is greatly reduced
3. The company is having positive carbon foot print.
4. ITC also comes out with sustainability report with details of various initiatives undertaken.

Experience at Bangalore International Airport Limited

At Bangalore International Airport Limited, the delegates had the great opportunity to experience their process during the field visit on Firefighting system, Baggage screening, Water supply system, Waste water treatment system and Landscaping and drip irrigation. This has made BIAL as one of best airports in the world

Mr. Hari Kumar Parameswar, Vice President – Engineering of Bangalore International Airport Limited made an excellent presentation on BIAL operations, maintenance and sustainability. Some of the highlights included:-

1. The air port is awarded with ISO 9000, 14000, OHSAS 18000 and also with IS 27001
2. The airport works with SAP for its day to day activities on service and maintenance.
3. BIAL handles about 350 aircrafts a day.
4. It has one the best on time performance for both take off and for landing.
5. The efficient system ensures the first baggage can be picked up by passengers within 8 minutes of flight landing in BIAL.
6. All relevant executives get complete performance data of the previous day, by 4.00 am next day.
7. All equipments, Materials, Machineries with BIAL are owned by them and not outsourced so that complete control is maintained.
8. It has extensive sets of airport maintenance manuals so that each and every employee is trained to work exactly as per the manual.
9. The team also presented details about extra ordinary planning done and precision execution during weekly maintenance of runway which is undertaken on every Tuesday from 12.30 pm to 3.00 pm. This involves several support functions which need to brought together to work with clockwork precision in the given time window of 150 minutes. The whole process showed highly professional work ethics of BIAL.
10. Other support teams of fire fighting and water management functions also shared very informative details about their respective departments.

Mr. A. N. Chandramouli, Chairman, Industry and Manufacturing Expert Committee, BCIC thanked and expressed his gratitude to Mr. Vadiraj Kulkarni, Factory Manager of ITC Limited and Mr. Hari Kumar Parameswar, Vice President – Engineering of Bangalore International Airport Limited for instantly agreeing to host the visit and also the Officials of the two companies for making excellent presentations and arrangements.

Mr. T. S. Sampath Kumar, Secretary General of BCIC thanked all the participants for participating and appreciated their eagerness and enthusiasm shown during the visit. He assured that the Chamber will plan many more such productive visits in the future as well.